



Established 1983

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Painting • Building • Refurbishment
Repairs • Specialist Coatings

QUALITY POLICY

It is the policy of this company that quality of product and service will be the prime objective of all company activities and a framework for establishing and reviewing objectives.

This entails meeting the customers' requirements fully.

To achieve this, the Company's management are committed to the documented quality management system which endeavours to comply with the requirements of ISO 9001, to continually improve the system's effectiveness and suitability to maintain the status as a BS EN ISO Registered Company.

All staff are aware of the requirement for quality and are given appropriate training and support. The processes are fully communicated and understood by personnel.

The quality of service encompasses:

- Suitability - Selecting skilled operators and purchasing good quality products and equipment to enable the company to meet the exacting needs of the customer
Updating - Seeking to update equipment and software with the latest technology to provide the service required by the customer
Availability - Ensuring that the company is able to meet the customers' requirements on time
Reliability - Ensuring that the customers' requirements and specifications are strictly adhered to
Maintenance - Ensuring that customers' installations and equipment function effectively.

The Managing Director is ultimately responsible for all aspects of quality. An assigned Quality Assurance Manager will be a nominated Management Representative on matters pertaining to quality.

Deviation from company policy is not permitted without the prior written consent of the Managing Director.

The policy and quality management system will be reviewed for continuing suitability.

Handwritten signature and date 26.9.06

